

# Optimal Admission Control for a QoS-aware Service-oriented System

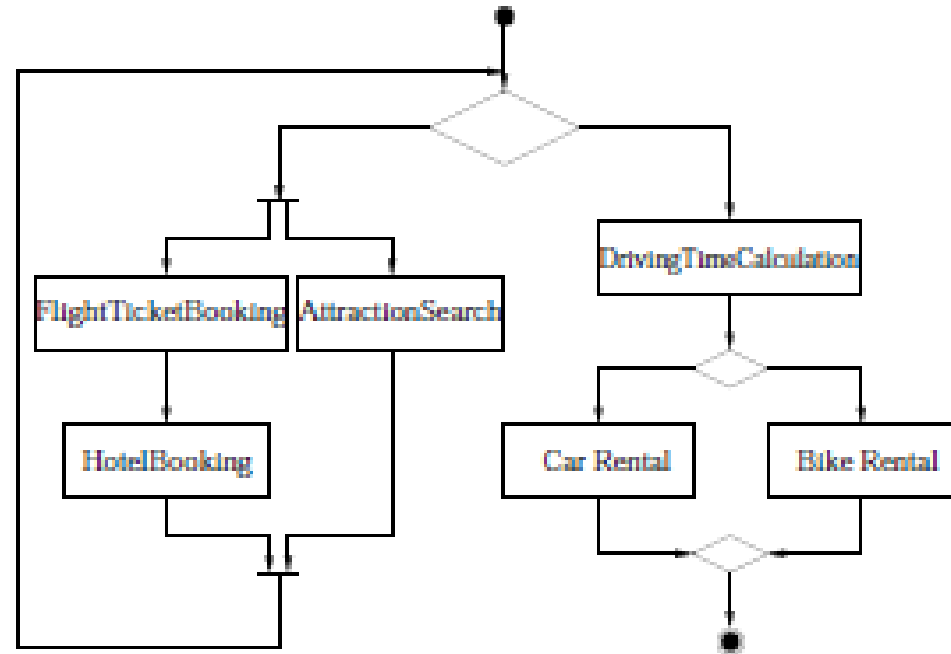
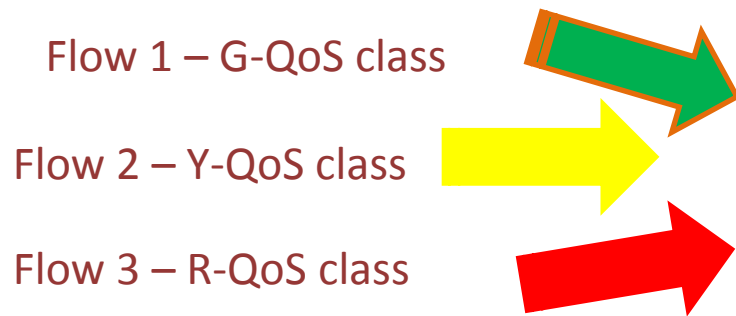
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# Talk Outline

- Background & Motivation
  - SOA- composite service orchestrated by a broker
- Broker Admission Control
- MDP Formulation
  - Infinite Horizon
  - Finite
  - Heuristic
- Numerical Examples
- Conclusions

# Background & Motivation

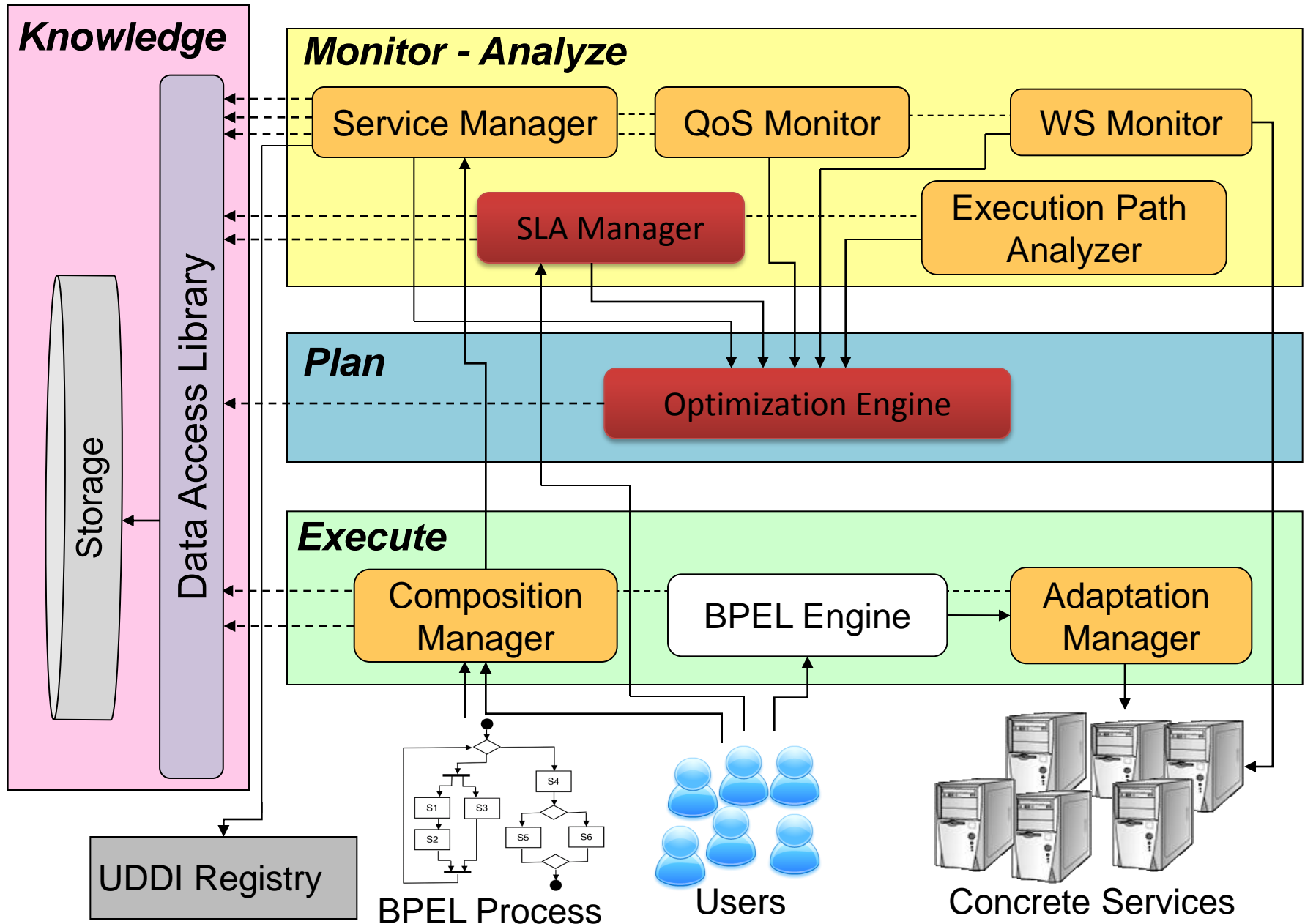
- We consider a broker that offers a composite service with multiple QoS classes to several users each generating a flow of requests over time



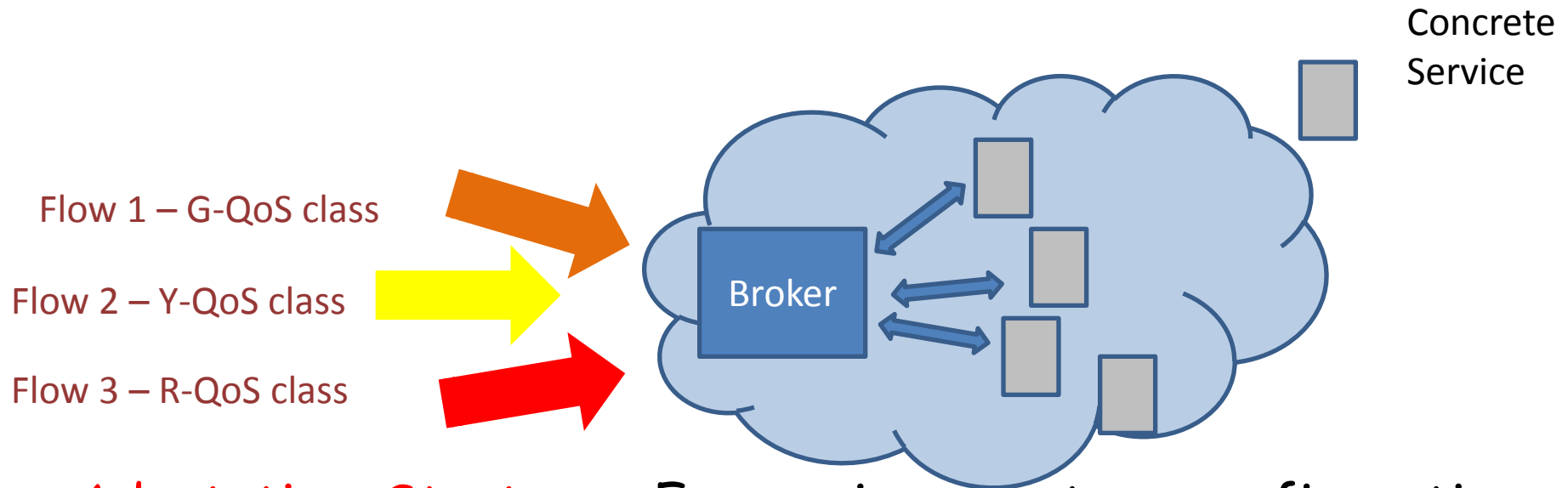
# Broker Admission Control

- Broker
  - Finite amount of providers with own QoS and with limited capacity
- ⇒ It might not be possible to:
  1. Serve all users requests; and/or
  2. Serve them at their requested QoS
- Solutions
  1. Discover new providers/negotiate more capacity QoS with existing ones
  2. Renegotiate SLA with users
  3. Admission Control

# Broker architecture overview: Moses



# Broker Functionalities



**Adaptation Strategy:** For a given system configuration, we determine for each service class the (set of) concrete services that implement each abstract service as to **maximize** the broker reward while guaranteeing user QoS using available concrete services

**Admission Control:** Upon a user arrival, decide whether to **admit** or **refuse** it as to optimize the expected infinite-horizon reward

# Service Selection Problem

Given

- Set of classes of service with QoS parameters
- Workflow with  $n$  abstract services:  $S_1, S_2, \dots, S_n$
- for each  $S_i$  a set of concrete implementation  $s_{i1}, \dots, s_{im}$ , each characterized by its own QoS values

Determine for each  $S_i$  and class of service  $k$ :

- Probabilities  $x_{ij}^k$  of assigning  $s_{ij}$  to a class  $k$  request which satisfy user QoS and maximizes the broker profit

# Admission Control: MDP Model

- Assumption:
    - User arrive according to a Poisson Process
      - Characterized by:
        - service class  $k$
        - contract duration
          - » exponential length
  - Broker must decide whether to **admit** or **refuse** candidate users
    - Goal: Maximize broker expected infinite horizon discounted profit
- ⇒ Determine the Optimal Policy

# MDP Model

$s=(n,w)$  System state [Bertsekas99]

–  $n$  = number of users for each service class/contract length

•  $n$  is a matrix

–  $w$  is the last event (user arrival/departure)

$a$  broker action (admit/refuse)

$\beta(s,a)$  transition rate out of  $s$  under action  $a$

$q_{ss'}$  transition rate from  $s$  to  $s'$

# MDP Optimal Policy

- Admission control policy  $\pi$  defines for each state  $s$  whether the broker should admit or refuse a new user
  - Function  $\pi: S \rightarrow A$ 
    - $S$  set of states
    - $A$  set of actions

# MDP: Optimal Policy

Broker expected discounted profit under policy  $\pi$  starting from state  $s$

– Infinite Horizon Discount Reward

$$v_{\alpha}^{\pi}(s) = E \left\{ \sum_i \int_{\sigma_i}^{\sigma_{i+1}} e^{-\alpha u} c(s_i, a_i) du \right\}$$

$\alpha$  discount factor

$\sigma_i$   $i$ -th event (arrival/departure)

$c(s, a)$  broker profit (per unit of time) while in state  $s$  under action  $a$

• Given by the solution of the service selection problem

# Admission Control: Optimal Policy

The optimal policy  $\pi^*$  satisfies the optimality equation

$$v_{\alpha}^{\pi^*}(s) = \sup_a \left\{ \frac{c(s,a)}{\alpha + \beta(s,a)} + \sum_{s'} \frac{q_{ss'}}{\alpha + \beta(s,a)} v_{\alpha}^{\pi^*}(s') \right\}$$

Expected discounted reward  
til next event under a

Expected discounted reward  
from next event onward  
under the optimal policy

- Numerically computed
  - LP problem
  - Value Iteration

# Admission Control: Issues

- **Optimal Policy computational cost**
  - State Space Explosion
    - as the number of classes, contract length, max level of class population grow
- **Stationarity Assumption...**
  - ...policy re-computation!!
- **Solutions**
  - Optimize Finite Horizon reward
  - Heuristics
    - Sampling
    - Repeated Random Walk
  - Orders of magnitude faster

# Experimental Results: Summary

- Broker offering 4 service classes
    - Class 1: Expensive, Stringent QoS requirements
    - ...
    - Class 4: Cheap, Relaxed QoS requirements
  - Compared the Optimal Policy to a Blind Policy
    - **Blind Policy**: Accept a new user as long as resources are available to support him and the already admitted users at the proper QoS levels
- ⇒ Up to 100% reward improvement
- Class 4 users refused even when resources available (resources “reserved” for higher class users)
  - Very good results (80% improvement) with the Finite Horizon and Heuristics

# Conclusions & Future Works

- We studied and implemented an Admission Control for broker offering composite service
  - Formulated as MDP problem
  - On-line operation requires heuristics
- Future Works
  - Multiple Broker: Competitive Scenario